



## HAVE YOU LOST YOUR WINTER FUEL PAYMENT? DO YOU RECEIVE STATE PENSION BUT ARE STRUGGLING ON LOW INCOME?

The Government believe that there are over 800,000 pensioners who are entitled to Pension Credit but who are not claiming it! Pension Credit is considered a passport benefit, which means if you receive it, you might be eligible to receive other benefits and discounts. **Important to note** - you can have savings of up to and over £10,000 and still claim pension credit (if your actual income is low).

You can check your possible entitlement via the following tools:

<https://www.entitledto.co.uk/> and <https://www.gov.uk/pension-credit-calculator>

Here is further information and advice:

<https://www.gov.uk/cost-of-living/60-or-over>

<https://www.gov.uk/cost-of-living/bills-housing-health>

<https://www.gov.uk/cost-of-living/disabled-or-health-condition>

<https://www.southhams.gov.uk/support-directory>

### APPLYING FOR PENSION CREDIT?

You can either apply online here <https://www.gov.uk/pension-credit/how-to-claim>, or you can contact the pension credit claim line as follows (please be aware that some support may be needed):

#### **Pension Credit claim line**

Telephone: 0800 99 1234

Textphone: 0800 169 0133

Relay UK (if you cannot hear or speak on the phone): 18001 then 0800 99 1234

British Sign Language (BSL) video relay service if you're on a computer - find out how to use the service on mobile or tablet, from the 'how to claim' information page.

**Monday to Friday, 8am to 6pm**

**Further support *may* be available for those who cannot claim pension credit, but who are struggling on low income from the **Household Support Fund**.**

**Applications can be made in October 2024, when further details will be released.**

**Applications are made online or through a trusted partner.**

The Household Support Fund is available to provide rapid short-term financial support to meet immediate needs and help those who are struggling to afford food, energy and water bills, and other related essentials this year. Contact telephone number for South Hams District Council: 01803 861234, or go online at:

<https://www.southhams.gov.uk/benefits-and-support/other-available-support/household-support-fund>